



November 29, 2017

Municipality of Brooke-Alvinston
3236 River Street
Alvinston, Ontario N0N 1A0

Re: Water Quality Concerns

This letter is to inform you and the public that Ontario Clean Water Agency is aware of the “cloudy water” complaints throughout the system. I would like to inform you that the water is safe to drink as always. The water throughout the distribution system is monitored on a weekly basis in accordance with regulatory requirements.

The cause of this “cloudy water” is from the temperature change in Lake Huron. As the colder water enters the underground pipes, it warms allowing the oxygen to escape causing the “cloudy” appearance. Normally, the oxygen is dissipated in the reservoir and standpipe located in the Alvinston Distribution System. However, due to maintenance work the standpipe and the reservoir are not currently being used and therefore the oxygen is staying in the water until released in the homes. You will find if a glass of water is left out the “cloudy” appearance of the water will dissipate after a short period of time.

We apologize for any concern this has caused to you or your consumers. Again, we are confident in the quality and safety of the drinking water. If you or any of the consumers should have any concerns, please do not hesitate to contact me at 226-377-1540.

Sam Smith
Senior Operations Manager

cc: Dale LeBritton, Southwest Regional Manager, OCWA
Terri-Lynn Thomson, Process and Compliance Technician, OCWA
Janet Denkers, Clerk-Administrator